



Password Reset

Password Resets Are the Leading Source of Service Desk Calls

Verismic Password Reset™ is a self service password reset tool that empowers end users to control and reset personal passwords without calling the help desk. Verismic Password Reset™ delivers instant benefits to all parts of the organization.

Verismic Password Reset™ removes the burden of password resets from the service desk allowing staff to focus on improved quality of service and problems that require expertise and skill.

End users can reset personal passwords by correctly answering a series of private questions. Remote employees with access to a web browser can reset forgotten passwords without outside assistance. The entire process is quick and simple, requiring only a few minutes time.

Verismic Password Reset™

By Eliminating Downtime, Delays, and Frustration Associated With Help Desk Calls, Employees Get Back to Work With Minimal Disruption or Delay

Verismic Password Reset™ can be configured to integrate with the Help Desk using a specialized Operator Mode. This ensures highly secure end user verification when calls are received at the Help Desk. A direct integration into LANDesk® Management Suite and other leading Desktop Systems Management tools is available.

Verismic Password Reset™ delivers rapid Return on Investment by ensuring complete coverage of the user environment through User Registration Prompting and also publishes the Return on Investment that has been achieved through clear and concise activity history and the built-in ROI Dashboard.

Appropriate for all sizes of organizations, Verismic Password Reset™ consistently demonstrates the same security, reliability and ease of use across all environments.

For more information, including pricing, screen shots, and free trials, visit www.verismic.com.

